



CONGRESO INTERNACIONAL CIRIEC
 INTERNATIONAL CONGRESS CIRIEC
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*Innovación y Management:
 las respuestas a los grandes desafíos
 de las empresas de la economía pública,
 social y cooperativa*

*Innovation and Management:
 Answers to the great challenges of
 public, social economy and cooperative
 enterprises*

*Innovation et Management :
 les réponses aux grands défis des
 entreprises de l'économie publique,
 sociale et coopérative*

*Innovation und Management:
 Die Antworten Unternehmen der
 öffentlichen, sozialen und
 genossenschaftlichen Wirtschaft auf
 die großen Herausforderungen*

Sevilla, España
 22, 23 y 24 de septiembre 2008





EL JEFE DE LA CASA DE
S. M. EL REY

bo.
203/07

S.M. el Rey, accediendo a la petición que tan amablemente Le ha sido formulada, ha tenido a bien aceptar la

PRESIDENCIA DE HONOR

del **"XXVII CONGRESO INTERNACIONAL SOBRE ECONOMÍA PÚBLICA, SOCIAL Y COOPERATIVA"** que, bajo el lema **"INNOVACIÓN Y MANAGEMENT: LA CONTRIBUCIÓN DE LA ECONOMÍA PÚBLICA, SOCIAL Y COOPERATIVA"**, tendrá lugar en Sevilla del 22 al 24 de septiembre de 2008.

Lo que me complace participarle para su conocimiento y efectos.

PALACIO DE LA ZARZUELA, 19 de mayo de 2007

EL JEFE DE LA CASA DE S.M. EL REY,



EXCMO. SEÑOR PRESIDENTE DE LA COMISIÓN CIENTÍFICA DE CIRIEC.

VALENCIA



Virgili

CIRIEC Internacional

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Presidente / President

Leona DETIÈGE

Vicepresidentes / Vice-Presidents

Leopold BEAULIEU

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Adoración MOZAS MORAL

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Coordinador del Comité Científico

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Miembros

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Benoît LÉVESQUE (CIRIEC-Canadá, Universidad de Québec en Montreal, Canadá)

Gabriel OBERMANN (CIRIEC-Austria, Universidad de Viena, Austria)

Hajime IMAMURA (CIRIEC-Japón, Universidad de Toyo, Japón)

CIRIEC-Spain and CIRIEC-International invite you to the **27th International Congress of CIRIEC** which will be held from 22 to 24 September 2008 in Sevilla (Spain).

CIRIEC-International (the International Centre of Research and Information on the Public, Social and Cooperative Economy) is an international, non-governmental scientific organisation which brings together enterprises and organizations of the social economy (co-operatives, mutual societies and non-profit organizations) and of the public sector, as well as people interested in these fields. The aims of this organisation, which was founded in 1947, include promoting international exchanges between the different types of enterprise that are oriented towards serving the collective or general interest and between the world of business people and the scientific world.

CIRIEC-Spain, founded in 1986, is a non-profit scientific association that researches the field of public, social and cooperative economics. It is based at the University of Valencia and brings together social economy researchers from 25 Spanish Universities as well as the main social economy sector organizations in Spain.

CIRIEC has chosen "***Innovation and Management: Answers to the great challenges of public, social economy and cooperative enterprises***", as the general topic of its 27th Congress. Public, social and cooperative enterprises find themselves impelled to reconcile their specific values and missions with the requirements of efficient, profitable management. The confrontation between these two logics constitutes a factor for innovation, as does, more globally, the diversity of the economic agents and their objectives.

The work of the 27th Congress will address how public, social and cooperative businesses respond to these challenges, innovating and administering change. The challenges to be overcome are many: an increasingly competitive economic environment, constant pressure to abandon the specific features that characterise the management and corporate government methods of these forms of enterprise,

responses to new needs, technological changes, the need to take sustainable development into consideration, etc. The answers of public, social and cooperative enterprises to these challenges require strong participation in the knowledge economy and in all the different dimensions of innovation, including innovation in products, in markets, in processes, social innovation and organisational innovation.

We trust that this interesting subject-matter and the opportunity to take part in an international debate with representatives of the political, economic and social spheres and experts from the universities and, particularly, to hear Dr Joseph Stiglitz, winner of the Nobel Prize for Economics, will encourage you to join us in Sevilla.

José Luis Monzón
President
CIRIEC-Spain

Leona Detiège
President
CIRIEC International

Bernard Thiry
General Director
CIRIEC International

Sunday, September 21

9.00 p.m. **Reception and welcome cocktail at the Reales Alcázares of Sevilla**

Monday, September 22

9.30 a.m. **PLENARY OPENING SESSION**

Welcome: Alfredo SÁNCHEZ MONTESEIRÍN, Mayor of Sevilla.
Antonio ROMERO, President of CEPES-Andalucía.
José Luis MONZÓN, President of CIRIEC-España.
Leona DETIÈGE, President of CIRIEC.
A European Commissioner.
Manuel CHAVES, President of the Andalusian Government.

José Luis RODRÍGUEZ ZAPATERO, President of the Spanish Government (*).
H.M. the King (*).

10.45 a.m. Coffee-break

11.00 a.m. **PLENARY SESSION: *Innovation and management***

Presidency:
Leona DETIÈGE, President of CIRIEC.

Participants:

- Ángel GARIJO GÁLVEZ, Secretary General for innovation, Council of innovation, science and business, Andalusian Government (Spain).
- A European Commissioner.
- Joseph STIGLITZ, Professor, University of Columbia (USA), Nobel Prize of Economics.

1.00 p.m. Lunch

* to be confirmed.

morning

WORKSHOP A: Innovation and management in public enterprises and public service enterprises

3.00 p.m. Round Table 1: New modes of governance

Moderator:

Jaques FOURNIER, Honorary State Councillor, Honorary President of SNCF, Honorary President of Gaz de France (France).

Introduction:

- Erich HAIDER, Deputy Vice-Governor, Land of Upper Austria (Austria).
- Eiji SHIOMI, Professor, Chuo University, President of CIRIEC-Japan (Japan).

Participants:

- Anne-Marie PERRET, President, European Federation of Public Service Unions (EPSU) (France).
- Walter MATOS DE OLIVEIRA JUNIOR, Expert Member, Instituto Recôncavo de Tecnologia (Brazil).
- Claudio DE VINCENTI, Professor, "La Sapienza" University of Rome, Economic Counsellor of the Vice-Minister of Finances and Health (Italy).

4.30 p.m. Coffee-break

4.45 p.m. Round Table 2: New products and new services to answer the needs of societies

Moderator:

Avner BEN-NER, Professor, Industrial Relations Center, University of Minnesota (USA).

Introduction:

- Aurelio MARTÍNEZ ESTÉVEZ, President, Instituto de Crédito Oficial (Spain).
- Andrzej MALINOWSKI, President, Confederation of Polish Employers (KPP) (Poland).

Participants:

- Munenori NOMURA, Professor, Kwansei Gakuin University, Vice-president of CIRIEC-Japan (Japan).
- Marie-Christine COTTIN, Delegate "Accessibility", French National Railway Corporation (SNCF) (France).
- Nevzat AYPEK, Professor, Gazi University, President of the Turkish Cooperative Association (Turkey).

6.30 p.m. End of the session

8.30 p.m. Modern flamenco show (Teatro de la Maestranza)



WORKSHOP B: Innovation and management in social and co-operative economy enterprises

3.00 p.m. Round Table 3: New modes of governance

Moderador:

Francisco MORENO, Vice-President, CEPES-Andalucía (Spain).

Introduction:

- Nadine RICHEZ-BATTESTI, Director of the HR-Social economy master, Université de la Méditerranée - LEST (France) & Bernard ENJOLRAS, Director of research, Institute for Social Research (ISF) in Oslo (France-Norway).
- President of CEPES (Spain).

Participants:

- Lisa FRÖBEL, Director of SERUS Ek. För, Director of the Swedish Institute for Social Economy (SISE) (Sweden).
- Burhan AYKAÇ, President of CIRIEC-Turkey (Turkey).
- The president or an expert from the Cyprus Labour Institute (INEK-PEO) (Cyprus).

4.30 p.m. Coffee-break

4.45 p.m. Round Table 4: New products and new services to answer the needs of societies

Moderator:

Jan OLSSON, Member of the European Economic and Social Committee (EESC) (Sweden).

Introduction:

- Hélène SIMARD, President and CEO of the Conseil québécois de la coopération et de la mutualité & Martine VÉZINA, Associate professor, École des Hautes Études Commerciales (HEC), University of Montreal (Canada).
- A Portuguese speaker (*).

Participants:

- Carlos Alberto FARIAS, Professor, National University of Rosario (Argentina).
- Mustapha BOUCHAFRA, General Manager, Cooperation Development Office (ODCo) (Morocco).
- María del Mar OSUNA, President of the CMAT sector (cultural, environmental and tourist cooperatives), Andalusian federation of workers' cooperatives (FAECTA) (Spain).

6.30 p.m. End of the session

8.30 p.m. Modern flamenco show (Teatro de la Maestranza)

Tuesday, September 23

WORKSHOP C: Protection of the environment and sustainable development

9.00 a.m. Round Table 5: New production processes

Moderator:

Jean-Luc MARTIN, President, Public Society of Water Management (SPGE) in Wallonia (Belgium).

Introduction:

- Claude TELLINGS, General Director, Inter-municipal Association for Waste Water Treatment (AIDE) in the Province of Liège (Belgium).
- Emèrit BONO, Professor, University of Valencia (Spain).

Participants:

- Nurettin PARILTI, Professor, Gazi University (Turkey).
- An Italian speaker.
- Isabel DE HARO, Secretary General for Industrial and Energy Development in the Regional Government of Andalusia, Ministry of Innovation, Science and Enterprise (Spain).

10.45 a.m. Coffee-break

11.00 a.m. Round Table 6: New evaluation modes (corporate societal responsibility, ...)

Moderator:

Léopold BEAULIEU, President of CIRIEC-Canada, President and CEO of *Fondation CSN* (Canada).

Introduction:

- Juan José BARRERA, General Director for Social Economy, Self-employment and the European Social Fund, Ministry of Labour and Social Affairs (Spain).
- Wilhelm Georg HANSS, President and CEO, Transport Company of Leipzig (LVB GmbH) (Germany).

Participants:

- Chantal MALO, Vice-President, Corporate Planning and Strategic Information, Société générale de financement du Québec (Canada).
- S. LAGO (Argentina) (*).
- Isabel NICOLAU, Professor, Instituto Superior de Ciências do Trabalho e da Empresa (ISCTE) (Portugal).

1.00 p.m. **Papers presentation in poster format**

2.00 p.m. Lunch

* to be confirmed.

afternoon

4.00 p.m. General Assembly of CIRIEC International (members only)

7.00 p.m. **End of the session**

9.00 p.m. **Gala Dinner at the Finca de los Peralta**

WORKSHOP D: New partnerships in the provision of local services

9.00 a.m. Round Table 7: Networks and infrastructures

Moderator:

Jean-Claude FONTINOY, President, SNCB-Holding (Belgian National Railway Corporation) (Belgium).

Introduction:

- Hans-Joachim RECK, General Director of the Association of Municipal Enterprises (Vku), President of the German Association of Public Services (BVÖD) (Germany).

Participants:

- Lies LARIDON, President, INTER-REGIES (Belgium).
- Hajime IMAMURA, Professor at Toyo University (Tokyo), Vice-President of CIRIEC-Japan (Japan).
- Christian OXONITSCH, President of the Austrian association of public and social economy (VÖWG), Member of Parliament and Group leader, Land of Vienna (Austria).
- Ana BARBEITO, General Director for Social Economy and Entrepreneurs, Regional Government of Andalusia, Ministry of Innovation, Science and Enterprise (Spain).

10.45 a.m. Coffee-break

11.00 a.m. Round Table 8: Social and health services

Moderator:

Bernard ENJOLRAS, Director of research, Institute for Social Research (ISF) of Oslo (France-Norway).

Introduction:

- Frank SCHULZ-NIESWANDT, Professor, University of Cologne (Germany)
- José BAREA, Former State Secretary, Professor, Autonomous University of Madrid (Spain).

Participants:

- Ludwig KASPAR, Head Doctor, Director, Department of Vienna Public Health Services – Cooperation with the European Union, HOSPEEM-Austria (Austria).
- Per-Olof JÖNSSON, Lawyer, Vice-President of the International Health Co-operative Organisation (IHCO) (Sweden).
- Mark BASSET, Head Public Policy, British United Provident Association (BUPA) (UK) (*).

1.00 p.m. Papers presentation in poster format

2.00 p.m. Lunch

* to be confirmed.

4.00 p.m. **INFORMATIVE PLENARY SESSION: Social economy and Andalusian public authorities on the major challenges**

5.00 p.m. **End of the session**

9.00 p.m. **Gala Dinner at the Finca de los Peralta**

9.30 a.m. PLENARY SESSION: *International cooperations towards sustainable development*

Presidency:

A Spanish speaker.

Participants:

- Ian MACPHERSON, Co-Director of Canadian Social Economy Hub (Canada).
- Abdou Salam FALL, Researcher at the Institut Fondamental d'Afrique Noire (IFAN) and President of the Intercontinental Network for the Promotion of the Social Solidarity Economy (INPSSE) (Senegal).
- Adolf MÜLLER-HELLMANN, Professor, General Director of the German Association of Transport Companies (VDV) (Germany).
- Louis MICHEL, European Commissioner for Development and Humanitarian Aid.

10.45 a.m. Coffee-break

11.15 a.m. OFFICIAL CLOSING SESSION

Presidency:

Leona DETIÈGE.

Celebration of the *Annals of Public and Cooperative Economics* centenary

Participants:

- Eric GEERKENS: *100 years of the review Annals of Public and Cooperative Economics.*
- Fabienne FECHER & Benoît LÉVESQUE: *Reflection spheres of the public, social and cooperative economy.*

11.50 a.m. Closure of the congress

General conclusions by Bernard THIRY.

Address by the new CIRIEC President.

Closure of the congress by Ana BARBEITO and José Luis MONZÓN.

12.30 p.m. END OF THE CONGRESS

Cocktail for the *Annals of Public and Cooperative Economics'* centenary.

Tour Programme for accompanying persons

(All excursions depart from the Barceló Renacimiento Hotel)

Monday, September 22

Guided tour of Córdoba (with lunch)

After the opening of the 27th Congress, the buses will begin to leave the Hotel Barceló Renacimiento for one of the most-visited Spanish cities: Córdoba. A visit to the Mosque-Cathedral and the old city, to which UNESCO extended recognition as a World Heritage Site in 1994, will be followed by lunch in a castle on a mountainside in the Córdoba range, with superb views over the city. The afternoon has a tour of the Alcázar de los Reyes Cristianos palace and free time (or a panoramic tour) before returning to the Congress venue, the Hotel Barceló in Sevilla.



Tuesday, September 23

Guided tour of Sevilla (without lunch)

The buses will leave from the Hotel Barceló Renacimiento for a panoramic tour, including the site of the 1929 Iberoamerican Exhibition that transformed Sevilla so profoundly during the first quarter of the 20th century: the Parque María Luisa, one of the prettiest city parks in Europe, and the Plaza de España. This will be followed by a visit to the Cathedral, which is counted among the major works of Spanish architecture and is the largest cathedral in Spain. The Santa Cruz neighbourhood, a labyrinth of narrow streets and secluded squares scented with orange blossom, will be visited on foot. At the end of the tour, the buses will return to the Hotel Barceló. Free time until the Gala Dinner.



Practical information

Address of the Congress:

Hotel Barceló Renacimiento

Avda. Álvaro Alonso Barba, s/n, Isla de la Cartuja. 41092 Sevilla (Spain)

Tel.: +34 954 462 222

Fax: +34 954 460 428

e-mail: renacimiento.res@barcelo.com

Organizing Secretariat:

FUNDATOURS

Av. Ramón de Carranza 30, Local 2

E-41011 Sevilla (Spain)

Tel: +34 954 089 701/ +34 650 917 320

Fax: +34 954 089 702

e-mail: paulina@fundatours.com

Languages:

Spanish, English, French and German, with simultaneous interpretation.

Registration fees:

	By 01/06/08	After 01/06/08
Participants	420 €	470 €
Accompanying person	285 €	320 €
Participants with accepted paper and discounted registration fee confirmed	285 €	470 €

Fundatours will confirm each personal registration and payment by sending to each attendee a written confirmation.

Registration fees for participants includes:

- Attendance to Scientific Sessions.
- Congress kit.
- Coffe-breaks.
- Reception and welcome Cocktail (Reales Alcázares de Sevilla), Sunday September 21st.
- Work Lunch (Barceló Renacimiento Hotel), Monday September 22nd and Tuesday September 23rd.
- Modern Flamenco Show (Maestranza Theatre, Paseo de Cristóbal Colón, 22), Monday September 22nd.
- Gala Dinner (Finca de los Peralta), Tuesday September 23rd.
- Closing Cocktail, Wednesday September 24th.
- Transfers to Barceló Hotel.

Registration fees for companions includes:

- Attendance to the Inaguration and Closing sessions of the Congress.
- Cordoba Sightseeing (Lunch included), Monday September 22nd.
- Sevilla Sightseeing, Tuesday September 23rd (without lunch).
- Reception and welcome Cocktail (Reales Alcázares de Sevilla), Sunday September 21st.
- Modern Flamenco Show (Maestranza Theatre, Paseo de Cristóbal Colón, 22), Monday September 22nd.
- Gala Dinner (Finca de los Peralta), Tuesday September 23rd.
- Closing Cocktail, Wednesday September 24th
- Transfers to Barceló Hotel.

Social Programme:

- Welcome Cocktail (Reales Alcázares de Sevilla), Sunday September 21st.
- Modern Flamenco Show (Maestranza Theatre), Monday September 22nd.
- Gala Dinner (Finca de los Peralta), Tuesday September 23rd.
- Closing Cocktail, Wednesday September 24th.

Registration and accommodation policy:

Your registration will only be valid after reception of the filled registration form and payment.

We highly recommend to proceed with your hotel reservation together with your registration to the Congress before July 20, 2008. After this date, the availability of hotel rooms cannot be ensured.

Fundatours will confirm your reservation by sending you a letter of fax with the name and address of the assigned hotel.

Accommodation must be paid together with registration fee. The hotel reservation will be guaranteed only after the payment of your full stay.

In case of no-show at the hotel, the total stay will be invoiced to you.

Cancellations, changes and replacements:

Cancellations, changes and replacements related to registration and accommodation must be notified in writing to FUNDATOURS.

Refunds shall be made only at the end of the Congress as follows:

Cancellation fees:

- Before July 20, 2008: no penalty.
- From July 21, 2008 to August 10, 2008: 50% of the total amount (including registration and accommodation).
- From August 11, 2008: 100% of the total amount (including registration and accommodation).

The registration and cancellation policy is also valid for post congress excursions.

Means of payment:

- Credit Card (Visa, Amex, Mastercard).
- Bank transfer.

Congress Website: www.congresociriec.es

In that site you will find updated information and news about the Congress.

Hotels

Congress members may wish to book accommodation at the following hotels:

Hotel ★★★★★

Barceló Renacimiento

Avda. Álvaro Alonso Barba, s/n. Sevilla

It is considered as the *Guggenheim* of the hotels because of its original architecture: 3 circular buildings surrounded by gardens and views to the river Guadalquivir. Close to the main places of interest and leisure, it is the perfect place for your holidays.

SINGLE	DOUBLE
148,73 €	170,13 €

Rates include breakfast and VAT.

Hotel ★★★★★

Silken Al-Ándalus

Av. De la Palmera, s/n. Sevilla

Of modern architecture, it has some places that will delight you with their sheer spaciousness, light and elegance. The hotel, well placed for transport and the main city accessways, is only 10 minutes away from the historic centre of Sevilla and with good transport links to the AVE (high speed train) station, and 10 minutes from the airport.

SINGLE	DOUBLE
123,05 €	133,75 €

Rates include breakfast and VAT.

Hotel ★★★★★

Tryp Macarena

San Juan de Ribera, 2. Sevilla

Located right alongside the Guadalquivir river, its proximity to the historical city center of Sevilla, the isle of la Cartuja and the airport make it the ideal place to stay on your leisure trips to the city as well as your business trips.

SINGLE	DOUBLE
128,40 €	144,45 €

Rates include breakfast and VAT.

Hotel ★★★

NH Plaza de Armas

Marqués de Parada, s/n. Sevilla

Located in the centre of Sevilla in front of the Universal World Fair of 1992, just 10 minutes walk from the old city centre. Its modern and functional decoration creates the feel of a different hotel. The hotel of superb quality offers all the services and facilities of a great hotel.

SINGLE	DOUBLE
119,84 €	134,82 €

Rates include breakfast and VAT.

After-Congress Tours

Available from 23 September.

Tapas Route:

A select choice of typical tapas bars in the desired towns and cities aims to present the Andalusian way of life through tapas and through picturesque spots, charming neighbourhoods and local people, tasting an excellent variety of these small dishes and avoiding modern or excessively tourist-oriented places.

60 € p/pers.

Group of minimum 30 persons

Visit to Bodegas Góngora:

The group is received and welcomed with a historical, technical and cultural talk on the Aljarafe area and its many connotations.

The next stop is the a 1682 wine cellar, with an explanation of how the wines are made, particularly the Fino wines made by the criaderas y soleras system of dynamic ageing.

The 16th century *Lagar* or pressing room contains the *Viga de Husillo y Quintal*, a screw press operated by a huge lever. It dates back to 1574 and the Regional Government of Andalusia has declared it an Asset of Cultural Interest classed as a Monument.

The visit includes a tasting of four different wines: Fino Pata de Hierro, Amontillado Muy Viejo Góngora (with 25 years of ageing), Solera 1840 (Medium) and a sweet Pedro Ximénez, and snacks.

50 € p/pers.

Group of minimum 50 persons

Night-time cruise on the River Guadalquivir:

Enjoy a splendid supper while discovering the Guadalquivir, the great, ageless, romantic and legendary river, the river of the conquistadores who went to America and the only navigable river in Spain. Includes cocktail-buffet type supper.

70 € p/pers.

Group of minimum 30 persons

www.congresociriec.es

Patrocinan:



Universidad de Jaén



Colaboran:



CONGRESS AND ACCOMODATION FORM

Family name: _____ Name: _____ Mr. Mrs.

Company /Institution: _____

Postal address: Company Personal _____

Value added tax identification number (Vat Reg. No.): _____

City: _____ Postal Code: _____ Country: _____

e-mail: _____ Tel.: _____ Fax: _____

Accompanying person (1): _____ Accompanying person (2): _____

1. Registration fees

	By 01/06/08	After 01/06/08	Nº persons	Euro
Participant	420 €	470 €		€
Accompanying person	285 €	320 €		€
Participants with accepted paper and discounted registration fee confirmed	285 €	470 €		€

Choice of workshops: Monday, Sept. 22nd: Workshop A Workshop B
Tuesday, Sept. 23rd: Workshop C Workshop D

Registration (Sub-total 1):

_____ €

2. Social Program

	Price	Nº persons	Euro
Welcome Cocktail at Reales Alcázares	Free for registered		-
Modern flamenco show	Free for registered		-
Gala dinner at the Finca de Los Peralta	Free for registered		-
Guided tour of Córdoba	Accompanying persons only		-
Guided tour of Sevilla	Accompanying persons only		-

After congress tours: (information on page 31)

	Price	Euro
Tapas Route	60 €	€
Visit to Bodegas Góngora	50 €	€
Night-time cruise on the River Guadalquivir	70 €	€

Language choice for the guided visits: Spanish English French German

Social program (Sub-total 2):

_____ €

3. Hotel

	Single	Double	Arrival	Departure	Nº Nights	Euro
1 st Choice:	<input type="checkbox"/>	<input type="checkbox"/>				€
2 nd Choice:	<input type="checkbox"/>	<input type="checkbox"/>				€

Hotel reservation will be guaranteed on the full payment of your stay. Hotel list presented in the program on page 30. Availability of hotel rooms is only ensured until July, 20th. Hotel bookings after this date will be on request. The accommodation rates mentioned in the hotel list include the booking fees.

Accommodation (Sub-total 3):

_____ €

4. Total Due

	Euro
Registration fees (Sub-total 1)	_____
Social Program (Sub-total 2)	_____
Accommodation (Sub-total 3)	_____

Grand total (1+2+3):

_____ €

5. Means of Payment

By bank transfer (in euro) to the order of FUNDATOURS S.L.U (copy of the bank transfer must be attached to the registration form):

Bank: BBVA (Banco Bilbao Vizcaya Argentaria).

Address: C/ Virgen de los Milagros, 102. E-11500. El Puerto de Santa María, Cádiz (Spain)

SWIFT/BIC CODE: BBVAESMMXXX IBAN: ES14 0182 0472 3602 01594402

Per Credit Card: VISA AMEX MASTERCARD

Nº Credit Card: _____

Expiry date: _____

Card holder: _____

Date: _____

Signature: _____

6. Change and cancellation policy

- Before July 20, 2008: no penalty.
- From July 21, 2008 to August 10, 2008: 50% of the total amount (including registration and accommodation).
- From August 11, 2008: 100% of the total amount (including registration and accommodation).

Please return this document completed and signed (together with payment) to:

FUNDATOURS. A/At. Paulina Castillo.

Av. Ramón de Carranza 30, Local 2. ES-41011 Sevilla (Spain).

Tel: +34 954 089 701/ +34 650 917 320 Fax: +34 954 089 702.

e-mail: paulina@fundatours.com

Registration on line:

<http://fundatours.com/index.php?Opc=10&Lng=2&Par1=23>

Document available at:

<http://www.congresociriec.es>